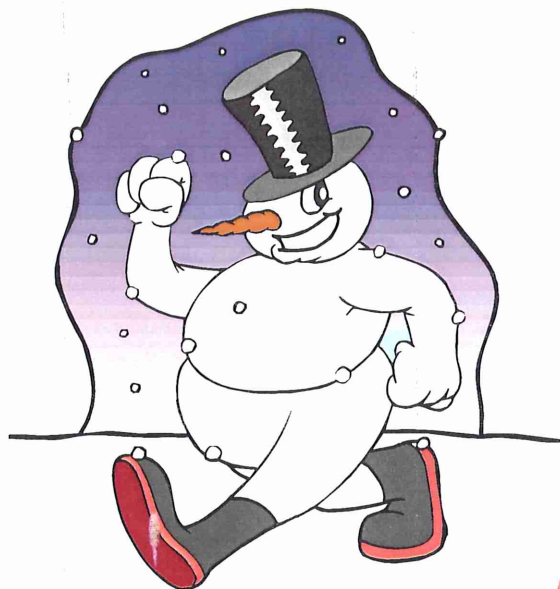
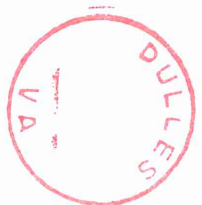
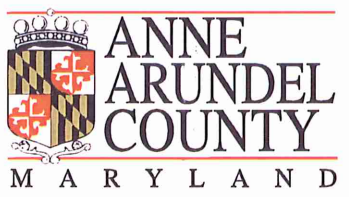


SNOW INFO TO KEEP YOU ON THE GO!



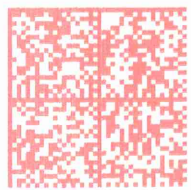
DEPARTMENT OF
PUBLIC WORKS



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Bureau of Highways
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OUR PROMISE TO YOU



Our dedicated drivers and staff will work diligently to ensure your safe travel on all County-maintained roads.

We will start with main and collector roads which will be plowed to bare pavement. Our next priority will be making each community road passable*. During a typical storm (under 4"), our snow removal operations should be completed within 24-36 hours **after the end of the storm.**

In storms up to 14" of snow, main and collector roads will be completed within 24-36 hours **after the end of the storm.** Community streets will be made passable* 2-3 days **after the end of the storm.**

In storms over 14", main and collector roads will be completed within 24-48 hours **after the end of the storm.** Community streets will be made passable* 3-4 days **after the end of the storm.**

During freezing rain or ice storms, continuous sanding and/or salting of main and collector roads will occur until road conditions improve. Where public safety is a concern, sanding and/or salting of community streets will be provided after the storm subsides.

*Passable means that although the road may be snow-packed, at least one travel lane will be accessible with a front-wheel drive car. All-weather tires are a must. If our snowplow driver determines that your street meets our definition of passable, no further service will be provided. Additional plowing would create snow banks at driveway entrances which have previously been opened by residents.



PASSABLE



BARE PAVEMENT

ENTER AN ON-LINE SNOW SERVICE REQUEST

Simply log on to our web site at www.aacounty.org/dpw/snowinformation and click on "Determine the Level of Service for Snow Removal for your Street and Enter an On-line Snow Service Request." Enter your house number, street name, street type, street suffix (if applicable) and zip code. A Level of Service screen will appear. If we have not met our published level of service for your type of street, please enter a request for snow removal service by clicking on "Request Service" at the bottom of the screen. A sample of our on-line snow service request is shown below.

SNOW SERVICE REQUEST

Do not use this form for Emergency Situations (fire, police, or ambulance service). Please call 911 for all emergencies.

Date _____ Time _____
House # _____ Street Name _____
City _____ Zip _____ Subdivision _____
First Name _____ Last Name _____
Contact Phone _____ Email Address _____

DETAILS

Please check the appropriate box or boxes for your street. At least one box must be checked.

Snow Drifting Ice Other

Additional Details (Optional)

Submit ***Printing Available After Submission***

HELP US SERVE YOU BETTER

DO call 911 for a bona fide emergency, such as a need for police, fire, or ambulance service. For scheduled health related medical attention (dialysis, oxygen, etc.), call the Emergency Management Bureau at 410-222-8040 in storms of 4" or more. This office also provides transportation of essential medical personnel.

DO know where to call for routine snow removal service. For County-maintained roads, select from the listing of County numbers shown on the last page of this booklet or go on-line at www.aacounty.org/dpw to enter an on-line snow service request. Any road with a route number is the responsibility of the State Highway Administration. You can contact them at 410-841-1002.

DO park your vehicles in your driveway if at all possible. If off-street parking is not available, parking your vehicles on one side of the road is recommended. If our snowplow driver cannot safely access your street due to on-street parking, service will be delayed until adequate access is available or until smaller equipment becomes available.



Courtesy of C. Hall, Maryland Gazette

INACCESSIBLE STREET

DO caution your children to stay clear of snow removal equipment.

DO clear your sidewalk of any snow accumulation. Your neighbors will thank you. In many instances, these sidewalks are used by children as school walking routes.

DO have vehicles properly winterized, equipped with snow tires or chains, and carry a “survival kit” in your vehicle consisting of blankets, candles, matches, non-perishable foods, drinking water, protective clothing, sand (or other traction material), and a shovel.

DO eliminate all non-essential travel during storms. Maintain a full tank of gas if travel during adverse weather is absolutely necessary.

DO check for the proper operation of home emergency equipment such as battery-operated radios, flashlights, emergency heating sources, smoke detectors, carbon monoxide detectors, and fire extinguishers. Store some non-perishable foods for use in emergencies and keep an adequate supply of medications and baby supplies on hand, if needed.

DON'T leave your trash can, recycling bins, or other obstacles in the street. Our drivers thank you for helping them perform their job safely.

DON'T place snow from sidewalks in the street. Placing snow in the street could contribute to a greater amount of snow being pushed toward your property as the plow passes by.

ANNE ARUNDEL COUNTY
SNOW REMOVAL CONTACTS

Road Districts (Storms under 4”)

Northern District.....410-222-6120

Brooklyn Park, Linthicum, Glen Burnie, Pasadena, Ferndale, Harundale, Riviera Beach, Severna Park, Millersville - north of West Benfield Road

Central District.....410-222-7940

Millersville-south of West Benfield Road, Arnold, Odenton, Severn, Laurel, Harmans, Annapolis Junction, Hanover, Jessup, Crownsville, Crofton, Gambrills, Annapolis (excluding the city)

Southern District.....410-222-1933

Edgewater, Mayo, Riva, Davidsonville, West River, Lothian, Galesville, Harwood, Tracy’s Landing, Shady Side, Friendship, Deale, Churchton, Rose Haven, Bay Country

Road Operations Storm Center

410-222-4040

Storms 4” or more and Severe Ice Storms
All areas of the County

Emergency Operations Center

410-222-8040

Storms 4” or more
Assistance with emergency food, shelter, or critical non-emergent care such as dialysis

911 Center.....911

Bona fide emergencies such as fire, police, and ambulance service

Maryland State Highway Administration

410-841-1002

Service on roads that have a route number

Web Sites: Enter an On-line Request!

Anne Arundel County-www.aacounty.org

Department of Public Works-www.aacounty.org/dpw